

**WRITTEN QUESTION TO THE CHIEF MINISTER  
BY DEPUTY M.R. HIGGINS OF ST. HELIER  
QUESTION SUBMITTED ON MONDAY 10th MAY 2021  
ANSWER TO BE TABLED ON MONDAY 17th MAY 2021**

**Question**

Will the Chief Minister advise members how many complaints have been made to the Office of the Information Commissioner over each of the last 10 years about Government departments, the States of Jersey Police and the Law Officers' Department relating to whether they are alleged to have breached the Data Protection (Jersey) Law 2018; how many have been investigated; how many have been upheld; and how many have resulted in sanctions against the said departments or public bodies; and if upheld, will the Chief Minister provide the detail of those penalties?

**Answer**

Below are the details we have been able to obtain in the time available. Please note that we have interpreted the question to include an alleged breach of any Data Protection Law in force at the time, since the Data Protection (Jersey) Law 2018 was not in force 10 years ago. We have also not included queries or Self-Reported Data Breaches that did not lead to a complaint.

The following figures are based on records kept by individual Departments, as there was no central record of JOIC complaints dating back 10 years. Most Departments do not log, as a matter of course, complaints received from the JOIC or, if they did, the periods covered vary.

	Total Number of JOIC Complaints	Total Number of Complaints Investigated	Total Number of Complaints Upheld	Total Number with Sanctions
Government Departments	62	60	7	4
States of Jersey Police	5	5	1	0
Law Officer's Department	4	4	0	0

*Details of Sanctions:*

Of the 4 Sanctions issued, 3 were given enforcement notices and 1 was given an improvement notice.